



Tower
OHL Group

February 5, 2010

Rick Houston
Creative Sign Designs
12801 Commodity Place
Tampa, FL 33626

RE: Sarasota Fire Station #15

Dear Rick:

Thanks to Creative Sign Designs for the work you did on short notice to complete the exterior signage of the Sarasota Fire Station. I contacted you because I was aware of your manufacturing abilities and was comfortable that your turnkey process would execute on a tight deadline as previously demonstrated on the Vandenberg T-Hangar project.

My experience speaks to your service: my correspondence was returned promptly; materials were rush-ordered for production; while installation was coordinated and smooth. My deadline was met.

I appreciate the work Creative Sign Designs did on this project and will recommend you on future projects.

Best Regards,
Tower – OHL Group

A handwritten signature in blue ink, appearing to read "Paul A. Abbott", with a stylized flourish and an arrow pointing to the right.

Paul A. Abbott
Project Manager
pabbott@tower-ohl.com

CC: Office File 0804